



## DEVON COOL CARS

# CHAUFFEUR DRIVEN TERMS AND CONDITIONS

### Booking and Payment

**PLEASE NOTE: Devon Cool Cars is part of Devon Cool Campers**

#### The Customer.

The customer is the person making the booking and who is solely responsible for said booking.

#### Deposits and payments.

A deposit of £100 for one vehicle or £150 for the hire of two vehicles (non refundable in the event of cancellation) is required on booking and the outstanding balance is due 4 weeks days prior to the hire date. If a booking is made with less than 4 weeks before the engagement then the balance must be paid in full on booking.

#### The Booking Price.

The Booking Price is the price quoted once a route and all requirements have been established between Devon Cool Cars and The Customer. Our price will always be quoted as all inclusive price.

**How to pay.** Payment can be made by bank transfer, we will give your our bank details when you make a booking, or by cheque, payable to **Devon Cool Campers.** ( **Devon Cool Cars is part of Devon Cool Campers**)



Bookings are accepted on the understanding that the client understands and accepts the **Terms and Conditions** as set out by Devon Cool Cars, and the payment of the deposit signifies such acceptance.

By making a booking, The Customer has entered into a binding contract with Devon Cool Cars.

Discretion will be exercised by the Directors of The Company in respect of all matters concerning Devon Cool Cars at all times.

## **Term and Conditions of Hire: Chauffeur Driven**

### **Breakdowns/Maintenance.**

Whilst every effort is afforded to maintain the serviceability of the vehicles, due to their age responsibility cannot be accepted for mechanical, electrical or material breakdown whatsoever. In this unlikely event, every effort will be made for the immediate repair to the vehicle so that the journey can continue, or The Customer will be transferred to another vehicle{s} so that the journey can continue. Any reasonable extra cost incurred will be borne by Devon Cool Cars, or a refund given.

In the event of a breakdown or accident to the vehicle, booked prior to the date of the booking, every effort will be made to supply an alternative vehicle{s} at the Company's discretion. If this is not acceptable to The Hirer a refund will be made of monies paid.

In the event of breakdown or accident, no responsibility will be accepted for missed connections and/or functions howsoever caused.

### **Responsibility.**

The Company cannot accept responsibility for adverse weather conditions, or



acts by other persons or organisations which may impact adversely on the hire period.

### **No Smoking Policy.**

We operate a strict no smoking policy in all of our vehicles

### **Booking and Transport Refusal.**

Devon Cool Cars reserve the right to refuse a booking, and also reserve the right to refuse entry to the vehicle or to any person(s) they deem unfit for whatsoever reason, and can refuse to continue the journey if any person(s) behave in a manner which may be detrimental to any other person or the vehicles and its contents. In this event, no refund of monies paid will be given.

### **Loss of Belongings.**

Devon Cool Cars will not accept any liability for any belongings lost by The Customer or any of their party whilst using its services.

### **Photographs.**

Devon Cool Cars will take photographs at your event and we may use them on our website or on other promotional material. If you do not wish your photos to be used, please advise us at the time of booking.

### **Damage By Customers.**

Customers must note that they are liable for any damage caused inside and outside the vehicles by either themselves or any other member of their party. The Customer will agree to be liable for the total retail cost of the repair and



Devon Cool Cars will determine the location of the repair. We will also impose a £100.00 valeting charge if the vehicle(s) are misused through food, drink or illness.